jama **connect**® for **Software Deployment**

Achieve Customer Satisfaction by Efficiently Managing Development and Deployment of Software to Meet Specific Customer Requirements

Software companies that deploy customized versions of their software to meet customer requirements often lack the ability to efficiently manage the process of developing, documenting, testing, and deploying the software to ensure that specific customer requirements are met.

Supporting complex or large numbers of custom deployments in spreadsheets and emails is difficult and error prone. Coordination and collaboration by cross-functional teams spanning software development, project management, consulting, sales, finance, and legal require a single source of truth that is easily accessible by all.

Using Jama Connect® for Software Deployment leverages an easy-to-use requirements management tool to help ensure that software organizations meet the needs of each unique customer engagement.

Our platform is purpose built with a configurable framework featuring a specialized dataset and relationship rules for capturing, documenting, and testing customer-specific software requirements with Live Traceability™.

Jama Connect Adheres to the Following Protocols

Built on Jama Software's Secure and Scalable Cloud Platform

Suitably validated by TÜV SÜD for safety-related development per IEC 62304

Jama Connect is SOC2 Type 2 certified in both the server and application

Ensures strong privacy management practices

TLS

Data transferred is secured and encrypted

Key Benefits

Simplify Complex Traceability

The scope and number of customers and their requirements determine the complexity of developing and deploying customized software. Jama Connect's Live Traceability™ simplifies the process by enabling project teams to maintain proper traceability from development to deployment to ensure that customers get the software that they require.

Facilitate Reuse

Customized software deployments involve adapting existing software products to specific customer requirements. Jama Connect significantly reduces redundancy, minimizes errors, and speeds up development cycles by facilitating the efficient reuse of common requirements and verification testing across customer deployments.

Foster Efficient Reviews

Meeting deadlines for software customization and deployment requires timely reviews by software, consultant and project teams and their customers to uncover issues and ensure alignment with customer requirements. Jama Connect fosters efficient communication and reduces the time required for reviews by providing an intuitive, easy-to-use collaborative platform for stakeholders to provide feedback, track changes, and sign off on design decisions.

Integrate Test Management

Testing often happens in siloed tools that rely on manual processes at risk of losing ties to initial and changed requirements. Jama Connect provides an integrated system for deployment teams to test and document that all requirements have been satisfied in their customer's environment.

By leveraging Jama Connect, software deployment teams can significantly improve their efficiency, reduce errors, expedite customized software deployment, and maximize customer satisfaction.

To learn more, visit us at jamasoftware.com