

# **jama connect® Partner-Provided Amazon Web Service (AWS) GovCloud US Hosting**

Jama Software® recognizes the importance our customers place on security. Organizations such as the government, their contractors, and vendors are all aware that protecting sensitive data is not just an organizational process, but is a matter of national security. For organizations that are looking to comply with security requirements but need the convenience of managed hosting, Amazon Web Services (AWS) is the perfect fit. By choosing managed hosting with AWS, organizations can reduce extra spending on internal IT resources and protect their sensitive data from data spillage.



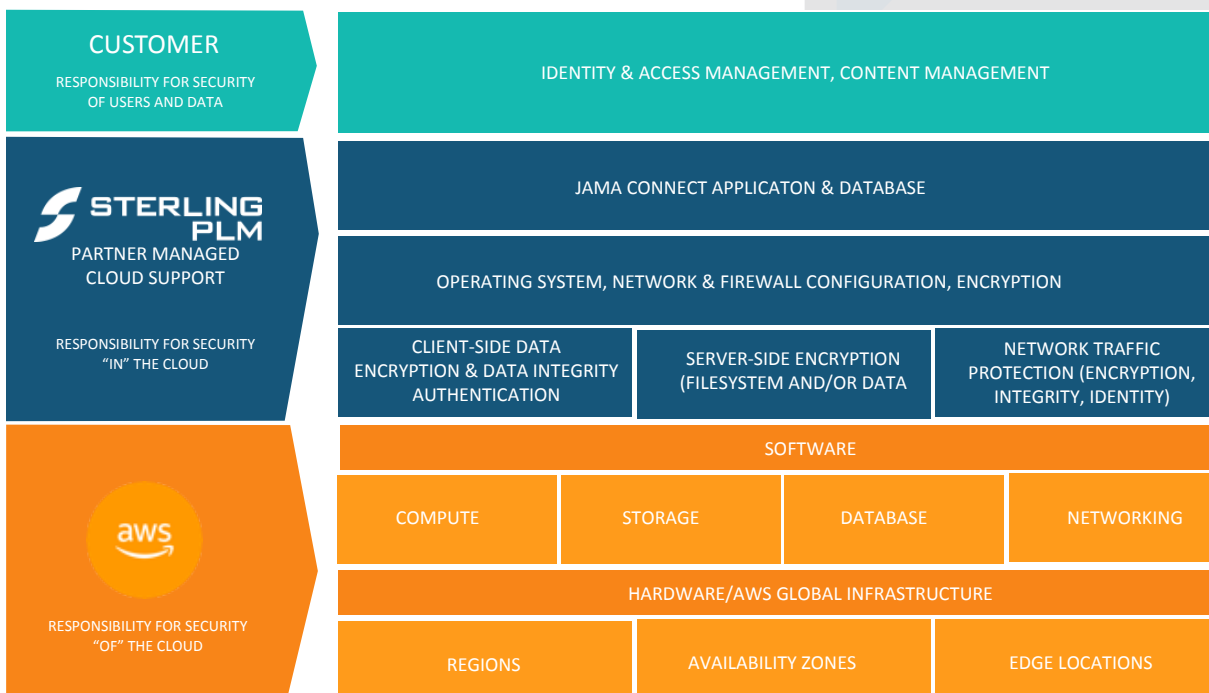
**Jama Software's Connect application is now available on AWS GovCloud (US) through managed hosting by our partner, Sterling PLM.**

AWS GovCloud (US) is available to government customers, organizations in highly regulated industries, and other commercial entities that meet AWS GovCloud (US) requirements.

The most common security compliance requirements Jama Software customers ask for that are satisfied by AWS GovCloud:

- US International Traffic in Arms Regulation (ITAR)
- Department of Commerce Export Administration Regulations (EAR)
- Department of Justice Criminal Justice Information Systems (CJIS) Security Policy
- Department of Defense (DoD) Cloud Computing Security Requirements Guide (SRG) for Impact Levels 2, 4 and 5

## Security is a shared responsibility.



Just because Jama Connect is running on AWS GovCloud does not mean that all security requirements have been met. Security is a shared responsibility between AWS, Sterling PLM, and each Jama Software Customer. AWS is responsible for security “OF” the cloud itself which includes the hardware, datacenters, networking, and software required to operate. Sterling PLM is responsible for security “IN” the cloud which includes installation and administration of the Jama Connect database and application, encryption, and data integrity. Jama Software customers have responsibility for the users who will be accessing Jama Connect. Customers will need to ensure that proper permissions on the data within Jama Connect are enforced and monitored.

## How do you know you need hosting in a commercial cloud or AWS GovCloud?

1. Is there a legal, contractual, or customer mandated requirement to use AWS GovCloud?
  2. Does the workload support process Controlled Unclassified Information (CUI) or export-controlled information?
  3. Do the AWS Operators need to be U.S. citizens on U.S. soil?
  4. Do the AWS services desired require FedRAMP Impact level High P-ATO or DOD Impact Level 4 or 5 PA?
  5. Are there integrations with other services or workloads that will be or currently are operating in AWS GovCloud?
- ★ If you answer YES to 1 or more of the above questions, then you should choose AWS GovCloud.
  - ★ If you answer NO to ALL the above questions, then you can choose Jama’s Commercial Cloud.

## Interested in AWS GovCloud Managed hosting?

Ask your Jama Software Account team for an introduction to Sterling PLM.

Sterling PLM is a certified Jama Software partner who has deep expertise in highly regulated industries such as Aerospace, Automotive, Medical Device, and Embedded Systems. Their managed hosting includes infrastructure setup, Jama Connect installation, license management, data backup management, Jama Connect software updates, the GovCloud overlay, if required, and any additional maintenance.



Jama Software® is focused on maximizing innovation success in multidisciplinary engineering organizations. Numerous firsts for humanity in fields such as fuel cells, electrification, space, software-defined vehicles, surgical robotics, and more all rely on Jama Connect® requirements management software to minimize the risk of defects, rework, cost overruns, and recalls. Using Jama Connect, engineering organizations can now intelligently manage the development process by leveraging Live Traceability™ across best-of-breed tools to measurably improve outcomes. Our rapidly growing customer base spans the automotive, medical device, life sciences, semiconductor, aerospace & defense, industrial manufacturing, consumer electronics, financial services, and insurance industries. Visit us at: [jamasoftware.com](http://jamasoftware.com)